

# Golden 1 NEWS

A GOLDEN 1 CREDIT UNION PUBLICATION  
JUNE 2015

## POPMONEY

### SEND MONEY THE CONVENIENT WAY

We all have scenarios like these: Paying back your roommate for half the rent. Or paying your girlfriend for the money she spotted you for lunch. Or sending a last minute gift for the new graduate. Now you can conveniently pay someone without fumbling with cash or racing to the ATM.

Popmoney® allows you to send money electronically to anyone—all you need is their email address, mobile number, or account number\*. Also, they don't need a Popmoney account to receive cash from you.

#### With Popmoney:

- Payments are completed electronically and securely
- Transactions post as soon as the next business day
- Private information is kept confidential—the recipient only receives the time/date that your deposit was processed
- Free payments—sending or receiving

Make a payment anytime, anywhere you have access to Online or Mobile Banking.

To learn more about how Popmoney works, go to [golden1.com/popmoney](http://golden1.com/popmoney), and click "Watch our Popmoney Demo". To start using Popmoney, sign on to Online Banking and select "Popmoney" under the "Payments" tab.

**popmoney**

\*Terms and conditions apply.

## HEADED TO A CALIFORNIA ATTRACTION THIS SUMMER? GET MEMBERS-ONLY DISCOUNTS AT GOLDEN 1

California has lots of great attractions and Golden 1 offers members amazing deals for many of them across the state. **Special discounts are available for members who enroll or are enrolled in Online Banking.** Discounted theme parks and attractions include:

- Six Flags® Discovery Kingdom in Vallejo
- Disneyland® in Anaheim
- California Academy of Sciences, San Francisco
- Universal Studios Hollywood<sup>SM</sup>
- LEGOLAND® California Resort in Carlsbad
- The Monterey Bay Aquarium
- The San Diego Zoo and Safari Park
- And many more!

So, if you're planning on a weekend getaway to a theme park or attraction this summer, remember to check out Golden 1's exclusive discounts.

To enroll in Golden 1 Online, go to [golden1.com/OnlineServices](http://golden1.com/OnlineServices). Once you're signed up, choose the "Member Discounts" link on the "Self Services" page.

## REAL MEMBERS. REAL STORIES. SHARE YOUR STORY WITH GOLDEN 1

At Golden 1, we love authenticity. Our members can send us their own images that demonstrate how Golden 1's products and services positively affect their family.

Now, we'd like you to send us your story! Submit a high resolution color photo, along with a short story, describing how Golden 1 has made a difference in your life.

A few additional requirements:

- Photos should be 1MB or larger in size
- Only submit photos that you have taken and own
- Be sure at least one Golden 1 member appears in the photo
- In order for us to use your image, you must sign an Authorization and Photo Release Agreement

Visit [golden1.com/StrongerTogether](http://golden1.com/StrongerTogether) to submit your images and story online.



## TRAVELING OUT OF TOWN? LET US KNOW, BEFORE YOU GO!

If you're planning a trip out of town and expect to use your Golden 1 credit or debit card, let us know ahead of time. We can safeguard your account while you're gone, to help ensure your card isn't fraudulently used—and alert you immediately if it is—all while providing the most exceptional service possible. No matter where you are.

You can send us a secure message via Online Banking to tell us about your travel plans by signing on, choosing the "Messages" tab, and clicking on "Send Us a Message" for debit cards. For credit cards, click on your credit card account, then "Account Services", then "Travel Center." Or call our Member Service Contact Center at **1-877-GOLDEN 1 (1-877-465-3361)**.



Federally insured by NCUA.  
Equal Housing Opportunity

©2015 Golden 1 Credit Union. The information in this newsletter is as current as possible; however, the credit union reserves the right to add, change or delete services, and all rates and terms are subject to change without notice. Please call our Member Service Contact Center or visit [golden1.com](http://golden1.com) to verify current rates and terms. We reserve the right to correct printing errors. All third-party companies, products, and service names used are for identification purposes only. All service marks, trademarks, and registered trademarks are the property of their respective owners. Golden 1 Credit Union NMLS #669333

## GOLDEN 1 MOBILE APP BANKING MADE CONVENIENT

Our Golden 1 Mobile app can be used from your iPhone® or Android™ device. Our convenient app features:

**Instant Balances:** Check your account balances without having to sign onto Online or Mobile Banking.

**Transfers:** You can transfer money from accounts as well as change, delete, or skip scheduled transfers with a few taps.

**Account Alerts:** You can manage all the alerts you have set up in Online Banking or on your mobile device. Plus much more.

Sign up for Online and Mobile Banking directly from your mobile device, download our Golden 1 Mobile app from your iPhone, iPad® or Android device.

## HAS YOUR CONTACT INFO CHANGED? KEEP YOUR INFORMATION UP TO DATE

At Golden 1, it's our first priority to protect our members and provide the most exceptional service possible. That starts with having up to date contact information for all of our members. If your contact information has changed, like your address, phone number, or email address, let us know right away.

Having this information current in our system allows us to notify you immediately of any fraudulent activity we detect on your accounts. It also helps us let you know about policy changes, notices, news and events, and great promotions happening at Golden 1.

To update your information, sign on to Online Banking at [golden1.com](http://golden1.com) and click on the "Self Services" tab to change your email, update your address or phone number, or change or update any other information.

## HOLIDAYS

We are open anytime at [golden1.com](http://golden1.com) or on our Golden 1 mobile app, Online Banking and ATMs. Our lost, stolen, and fraud departments are available 24/7 at 1-855-345-8035.

**Golden 1 branches and our Member Service Contact Center will be closed:**

- Saturday, July 4 - Independence Day

**Golden1**  
Credit Union

[golden1.com](http://golden1.com)